

Terms and Conditions

1. Definitions

"Company" means FineJet Limited, including its employees, agents, and subcontractors.

"Client" means the individual, company, or organisation commissioning the services of the Company.

"Services" refers to pressure washing, jet washing, sandblasting, and any related surface cleaning treatments.

"Agreement" means these Terms and Conditions along with the project quotation and any written variations agreed between the parties.

2. Scope of Services

The Company will perform the Services as described in the accepted quotation or service agreement.

Any deviations or additions must be agreed in writing and may be subject to additional charges.

The Services provided are for surface preparation or general cleaning purposes only. FineJet Limited does not provide a professional or final clean. It is the Client's responsibility to carry out or arrange any professional cleaning required after our works are completed.

3. Client Responsibilities

The Client is responsible for ensuring all areas to be cleaned are accessible, safe, and clearly identified.

It is the Client's responsibility to carry out or arrange any necessary surveying or surface assessments before work begins, including:

- Asbestos checks
- Structural suitability
- Paint or coating compatibility
- Drainage capacity

FineJet Limited accepts no liability for damage caused by hidden defects, poor substrate condition, or the Client's failure to survey appropriately.

4. Quotations and Pricing

All quotations are valid for 30 days unless otherwise stated.

Prices are based on the information provided by the Client and may be subject to adjustment if site conditions differ.

VAT will be added where applicable.

5. Payments

A deposit of [e.g., 25%] is payable upon booking.

Balance is due upon completion of the work unless otherwise agreed in writing.

Late payments may incur interest at 4% above the Bank of England base rate.

Work may be paused or cancelled if payment terms are not met.

6. Delays and Access

The Client must ensure unobstructed access to all working areas.

Any delays caused by restricted access, weather, or other Client-side issues may result in additional charges.

The Company is not liable for any loss due to delays caused by weather, equipment failure, or other unforeseen events.

7. Surfaces and Damage

Pressure washing and sandblasting can be aggressive. The Client must notify the Company of any sensitive areas or surfaces in advance.

FineJet Limited is not responsible for damage to:

- Surfaces already degraded or in poor condition
- Loose mortar, paint, or sealant removed during cleaning
- Areas not disclosed by the Client as being sensitive or weak

8. Water and Power

The Client must provide access to water and electricity on-site unless otherwise agreed.

Where this is not possible, the Company may supply these at an additional cost.

9. Waste and Cleanup

Waste generated from pressure washing or sandblasting (e.g., debris, sludge, paint flakes) will be collected and disposed of responsibly.

The Client is responsible for notifying the Company of any hazardous materials present on-site.

FineJet Limited is not responsible for the cleanup or disposal of lead-contaminated waste or any hazardous or regulated materials that are not readily accepted by local waste facilities. Responsibility for such materials lies solely with the Client.

10. Insurance and Liability

The Company holds public liability insurance up to £5 million.

Liability is limited to the cost of the original service provided.

The Company is not responsible for indirect, incidental, or consequential losses.

11. Cancellation and Termination

Cancellations must be made at least 48 hours prior to the scheduled work. Late cancellations may result in a charge.

The Company reserves the right to cancel or reschedule in the event of unsafe site conditions, non-payment, or force majeure.

12. Disputes

In the event of a dispute, both parties agree to seek resolution amicably before pursuing legal action.

This Agreement is governed by the laws of England and Wales, and any disputes shall fall under the jurisdiction of the English courts.

13. Responsibility for Hazardous Materials

It is the responsibility of the Principal Contractor, Project Manager, and/or Client to ensure that a comprehensive professional site survey is undertaken prior to the commencement of any works, for the purpose of identifying the presence of hazardous materials. This includes, but is not limited to:

- Lead-based paints
- Asbestos-containing materials
- Any other environmental or health-related contaminants

FineJet Limited shall not be held liable or responsible for the disturbance, exposure, or handling of any such materials that have not been previously identified and disclosed via a formal site survey or relevant documentation provided by the aforementioned parties.

In the absence of such a survey, all responsibility and liability for any consequences arising from the discovery or disturbance of such contaminants remains solely with the Principal Contractor, Project Manager, and/or Client.